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Practice Manager Meetings

Next Meeting:

Thursday

April 13th, 2017 at 8am

Location:

Patio Café—back of Employee
Cafeteria (1st Floor)

Topics:

**Empire Blue Cross Brings you
up to Date on their Products
and Services**

**Speaker: Patricia K. Myzowski
Provider Network Manager
NY Provider Solutions**

NEED HELP

- Practice Management problems
- Claims Issues
- Medical Policy Concerns
- Staff Training
- Customer Service

Call Carolee Hildenbrandt
at 212-953-1504

Email:
childenbrandt@goldhealthstrategies.com

Strategies to Serve your Patients Urgent Care Needs

In this rapidly changing healthcare environment, your patients are looking for easy ACCESS to medical services for their URGENT CARE NEEDS.

The preferred site of service should be your office because

- You have their Medical Record
- You are their Doctor
- It's a familiar Location


How can you best incorporate Urgent Care into your daily office schedules? Start with this assessment tool:

1. Do you have hours before and/or after your regular practice sessions?
2. Do you have evening and/or week-end hours?
3. How are these hours communicated to your patients?
4. How are patients instructed on the use of these "Urgent Care Hours?"
5. How are schedules organized to allow for same day appointments?
6. How are staff trained to respond to urgent requests for care?

After completing the assessment, our clinical consultant will be happy to provide you with an in-office/phone evaluation of your readiness to respond to your patients urgent care needs. Contact Carolee Hildenbrandt, RN at (212) 953-1504 or email childenbrandt@goldhealthstrategies.com

CMS and the MIPS/MACRA Program

CMS announced the availability of short training videos on YouTube, explaining aspects of the Quality Payment Program (QPP) in approximately 10 minutes.

 <https://goo.gl/DRtpT3>

In addition, CMS has also posted new resources to their Quality Payment Program website (<https://qpp.cms.gov/>) to help you better understand and participate in MIPS and Alternative Payment models.