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Practice Manager Meetings

Next Meeting:

Thursday

March 9th, 2017 at 8am

Location:

Patio Café—back of Employee Cafeteria (1st Floor)

Topics:

How to Succeed in the Empire

Bonus Programs:

Primary Care + Specialists

NEED HELP

- Practice Management problems
- Claims Issues
- Medical Policy Concerns
- Staff Training
- Customer Service

Call Carolee Hildenbrandt
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Attention: Providers for Adult Medicare Advantage Patients in the Empire EHPHC Program:

Please be advised that your Medicare Advantage patients, under this program, are entitled to an Annual Wellness Exam (AWE) as well as an Annual Physical. Review the Attribution Report, under LOB (Line of Business) for the names of these patients.

The Annual Wellness Exam (AWE) must be done by a health professional (Nurse, MD, PA, NP). There are no clinical labs associated with the visit. There are no copays or deductibles. Use the HCPCS code **G0438** to report this exam.

This visit includes the following:

- A review of the patient’s medical and family history;
- A review of all drugs, prescription and over the counter medication;
- Blood Pressure, BMI (coded separately) and vision screening;
- A review of the patient’s functional ability and cognitive status; and
- Provision of the Screening Schedule for the year.

An E/M visit can be billed at the same time as the AWE, BUT only when the visit is for a significant, separately identifiable medical necessary service. Use Modifier 25.

Attention: Providers for Pediatric Patients in the Empire EHPHC:

- Please make a special effort to schedule the **Well-Child** Visit in the age category of 12-21 years old before the end of the Empire measurement period of June 30, 2016. Do you need help? We have a registered nurse available to do outreach calls for your practice.
- Please add the following ICD 10 codes to claim forms on BMI measurements for all pediatric patients:

ICD 10	Z68 51	BMI PEDIATRIC, LESS THAN 5 TH PERCENTILE FOR AGE
ICD 10	Z68 52	BMI PEDIATRIC, 5 TH PERCENTILE TO LESS THAN 85% FOR AGE
ICD 10	Z68 53	BMI PEDIATRIC, 85% TO LESS THAN 95 TH PERCENTILE FOR AGE
ICD 10	Z68 54	BMI PEDIATRIC, GREATER THAN OR EQUAL TO 95% FOR AGE

Is a Practice “Facelift” in Your Future?

Suggestions from a Designer: What do patients see when they enter you office? Here are some suggestions from a designer:

- Replace fluorescent lighting with recessed or canned lighting. Use under the counter light fixtures too
- Wall painting— Consider a pop of color and add accent pieces like lamps or inexpensive art work.
- Make sure seating is patient friendly; use chairs with arms, firm cushions, and easy to clean upholstery.
- Clutter free the reception area and exam rooms
- Have internet access (Wi-Fi)
- Artificial plants fit the bill nicely-no watering or sunlight necessary